



# Removals to Australia Call us on 0800 783 4418

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Anglo Pacific is the UK's largest independent international removals company and handles around 20,000 individual moves annually. We've been in the business for over 30 years and have an unrivalled reputation for friendly, professional and efficient service. We deliver our promises, so whatever you need to move, wherever in Australia, you can be sure we'll deliver your belongings safely, securely and on time.

## Planning your move

We believe that planning your move is essential, and we start that process with an initial visit to your home, or telephone consultation if you prefer. We'll explain the entire removal process from professional packing, collection and shipment to final delivery and reinstatement of furniture and effects in your new home; just as importantly, we'll agree an individually tailored personal moving plan with you and keep you informed at all times. Our personal checklist and tips on moving day have been designed to help you on your way.

# Protection from start to finish

We have the knowledge, skill and experience to professionally pack your belongings, using approved materials and recognised techniques to provide the best protection throughout their journey. Our packers are trained to British Association of Removers (BAR) Export Packing Standards, the highest in our industry and are familiar with the very latest techniques. You will find our team courteous, helpful and respectful of your valued possessions.

## **Overseas Shipment**

Most large households travel by sea and are loaded and sealed within a "sole use" 20 ft or 40 ft steel shipping container at your home and then delivered directly to the port for shipment. Smaller consignments are packed on site, returned to our warehouse and safely stored for consolidation and shipment with other "groupage" consignments bound for the same destination (you pay only for the space your effects occupy). Anglo Pacific is the largest BAR shipper of personal and household effects with Maersk Line and operates to regular sailing schedules with guaranteed container allocations on every vessel. For priority essentials we can arrange air freight or express courier delivery. Our shipment tracking enables you to monitor the location and status of your goods. All shipping documentation can be found on our website. For further information please refer to our prohibited items guide.

## **Storage facilities**

If you are travelling en route we can arrange to store your goods in transit, or for longer periods, and defer shipment to coincide with your arrival in Australia. Alternatively we can arrange to store your possessions on arrival in Australia.

## **Customs & Quarantine clearance**

Household effects must have been owned and used for 12 months or more preceding your departure to Australia, or Customs duty and/or GST may apply. Household effects are subject to a physical examination by the Australian Quarantine Inspection Service (AQIS); The examination is conducted at AQIS approved premises and, as a result, containers cannot be delivered direct to residence; it is essential that any items that may have come into contact with soil or vegetation are thoroughly cleaned prior to shipment, failing which treatment may be required. For further information please refer to our guide to importing personal & household effects into Australia.

## Marine transit insurance

We take every precaution to protect your possessions during storage, transit and delivery. In addition, we can advise and arrange comprehensive insurance cover for your goods and will help you complete all the necessary paperwork.

#### **Final delivery and reinstatement**

Our Australian partners will take care of all destination customs and quarantine formalities, and deliver to your new home on a date suitable to you. They will complete unpacking of all items and position furniture at your direction before removing discarded packing materials on the day of delivery. Each partner has been carefully selected for their local knowledge and the quality of their destination services, and forms part of our global network of accredited FIDI specialists.

#### **Complete financial protection**

As members of the specialist Overseas Group of the British Association of Removers we are regularly assessed and are bound by the International Movers Mutual Insurance Company Limited's advance payment guarantee scheme, for your financial protection.

Please see a selection of recent unedited testimonials



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